## Can Decision Support Improve Medical Decision Making?

Marjorie Podraza Stiegler, M.D.

Associate Professor in Anesthesiology

Director, Consortium of Anesthesiology Patient Safety

and Experiential Learning

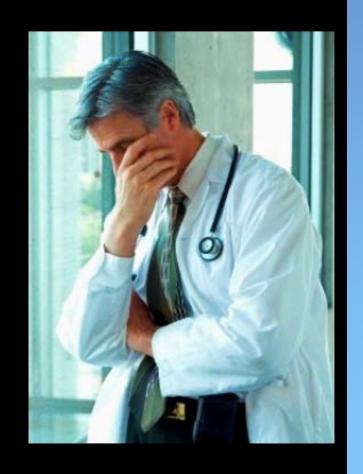
University of North Carolina at Chapel Hill

### Would decision support have helped?

"I remember vividly the morning our medical examiner walked into my office to tell me...

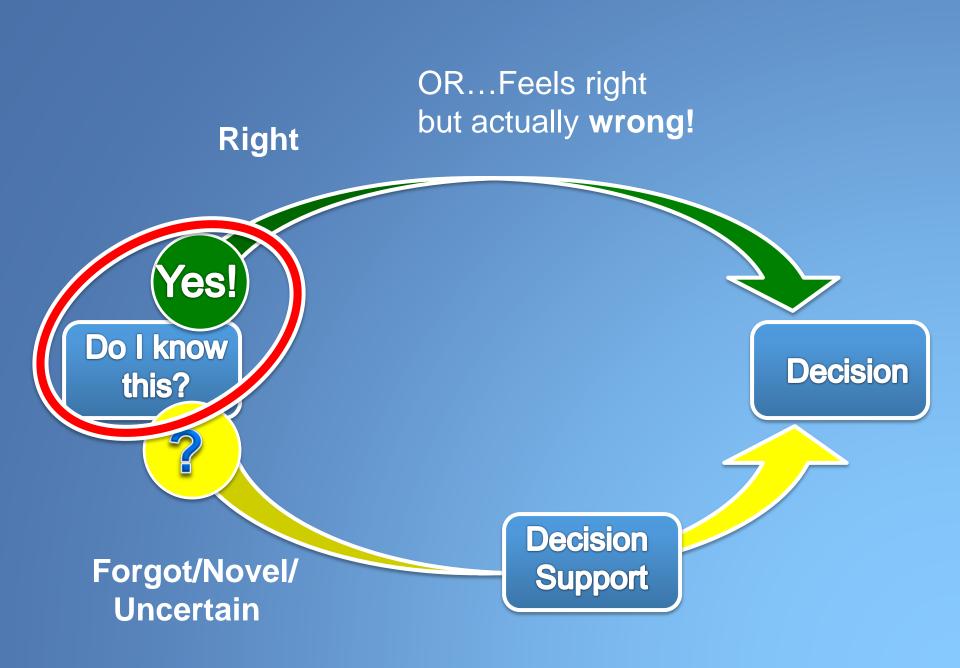
She was a long-time patient of mine; I knew her well. She had come to me for her usual - 'just another migraine.'

Less than 24 hours later, she was dead."



## Would decision support have helped?





## **Two Part System of Reasoning**

#### **Intuitive**



### Analytical



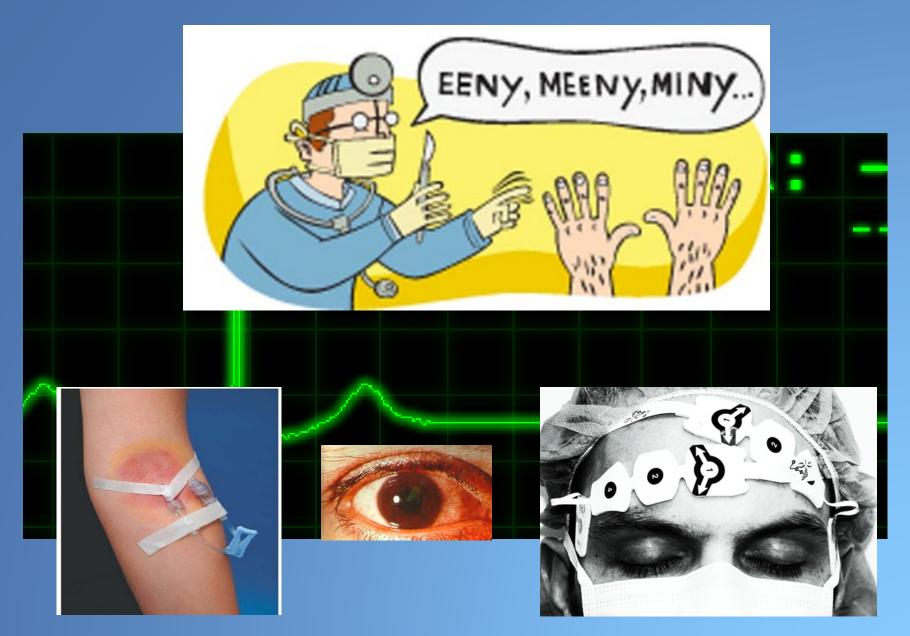


## Effective decision support requires:

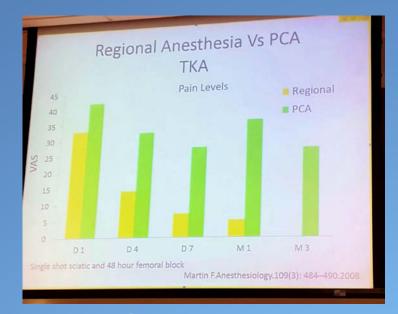
- 1. uncertainty
- 2. healthy skepticism even when confident

### "No News is Good News!"









Dr. Brian Ginsberg, Duke University

Perioperative Comparative

Perioperative Comparative

Effectiveness of Anesthetic

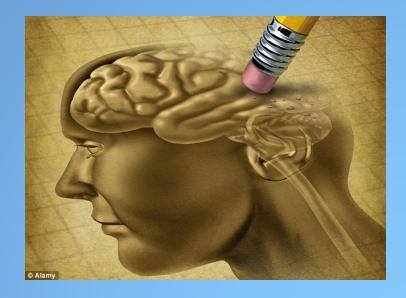
Technique in Orthopedic

Patients

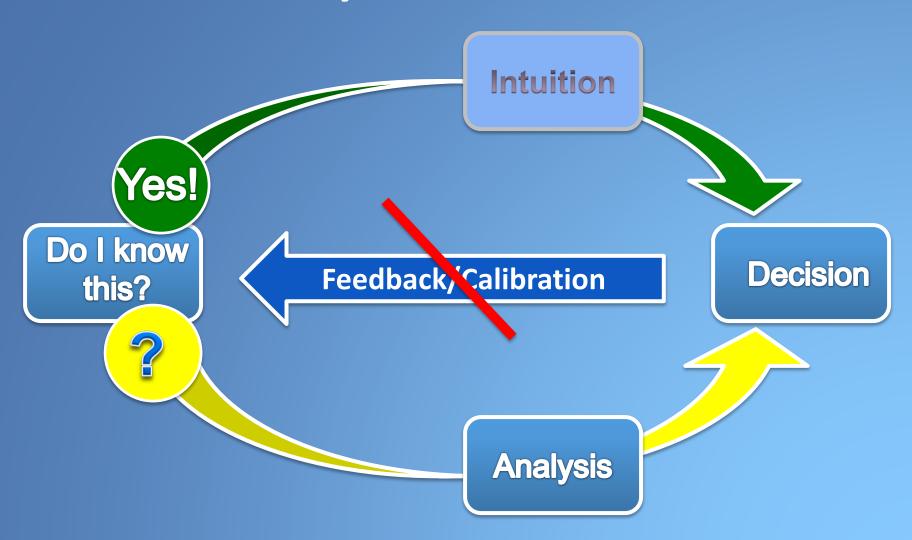
LOS, \$, complications

Stavros G. Memtsoudis, M.D., Ph.D., Ec., and 30 day, s.; Ya-Lin Chiu, M.S.; Ottokar Stundner, M.D., Spencer S. Limortality!

M.Stat.; Madhu Mazumdar, Ph.D., M.A., M.S., Riget L. Sharrock, M.B., Ch.B.



## Lack of feedback promotes confidence and automaticity



## Improve Timeliness and Quality -> Better Decisions



#### Case #1

Elderly woman for hip fracture s/p fall

History: aortic stenosis, carotid stenosis, strokes, seizures

Surgeon delayed...waiting on OR table for an hour...

Vitals signs normal but verbally unresponsive

#### Case #2

Female for hip fracture

Large volume LA for regional

Apparent LOC before surgery started

Then, cardiovascular collapse...

## How do you see it?



#### **EDUCATION**

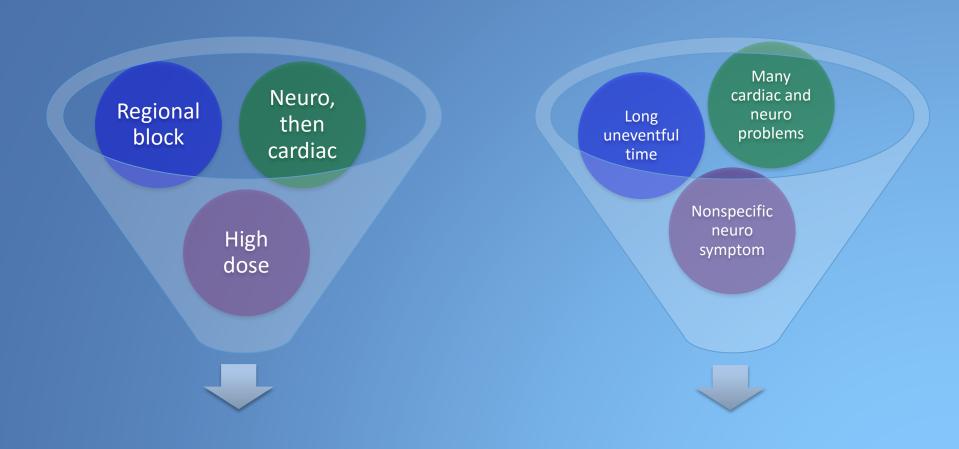
Jerrold H. Levy, M.D., F.A.H.A., F.C.C.M., Editor

## Case Scenario: Local Anesthetic Systemic Toxicity after Combined Psoas Compartment–Sciatic Nerve Block

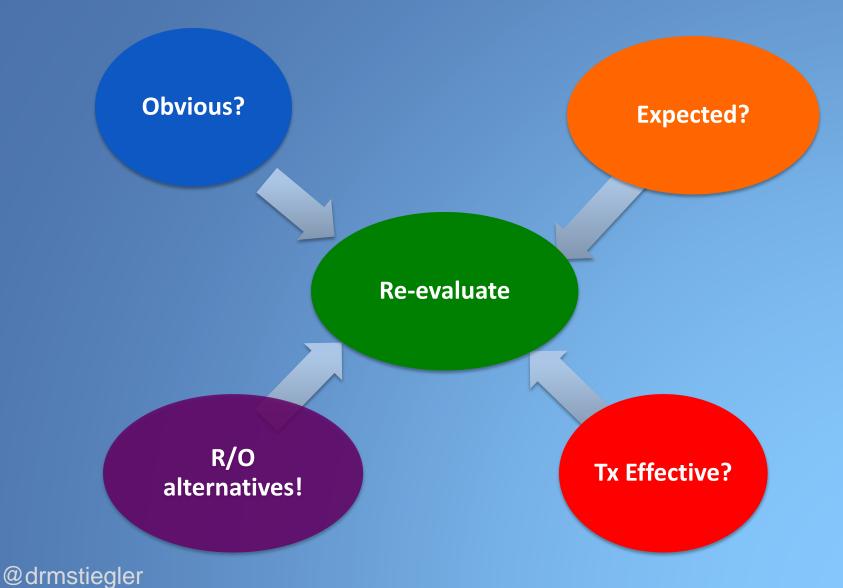
Analysis of Decision Factors and Diagnostic Delay

Marissa G. Vadi, M.D., M.P.H., Neesa Patel, M.D., Marjorie Podraza Stiegler, M.D.

Anesthesiology 2014; 120:987–96



#### **Avoid "Premature Closure"**



## "Prospective Hindsight"



# Counterbalancing Strategies: Algorithms



## Why Decision Support Fails

We are bad at knowing when we need it

We DON'T know what we don't know!

Early impressions bias our interaction

We've made up YOUR mind too! We don't change our minds

We've already made up our minds!

## **Everyone Makes Mistakes**

We can be wrong,
OR...

We can know we were wrong

But not at the same time.

#### Thank you!



email: mstiegler@aims.unc.edu



THE UNIVERSITY
of NORTH CAROLINA
at CHAPEL HILL